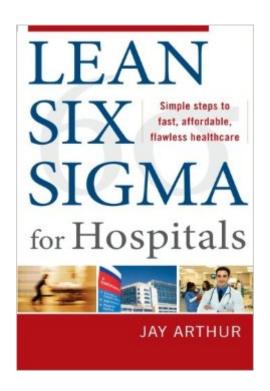
# The book was found

# Lean Six Sigma For Hospitals: Simple Steps To Fast, Affordable, And Flawless Healthcare





# Synopsis

DELIVER FASTER, BETTER, AND CHEAPER HEALTHCARE IN AS FEW AS FIVE DAYSA Doody's Core Title for 2015!"The main purpose is to present simple steps to help hospitals start getting faster, better, and cheaper in five days or less while achieving the goal of fast, affordable, and flawless healthcare. Healthcare has many opportunities for improvement and the use of Lean Six Sigma concepts can make a dramatic impact. This book provides the basic information to do that."--Doody's Review ServiceLean Six Sigma for Hospitals: Simple Steps to Fast, Affordable, Flawless Healthcare explains how to use tested Lean Six Sigma methods and tools to rapidly improve hospital operations and quality of care and reduce costs. These proven strategies follow the patient from the front door of the hospital or emergency room all the way through discharge, examining key aspects of patient flow and quality. The trail of billing and collections is also followed to discover and eliminate cash flow leaks. This practical guide emphasizes both the clinical and operational sides to reduce the "three demons of quality"--delay, defects, and deviation. Real-world case studies from major hospitals illustrate successful implementations of Lean Six Sigma.Coverage Includes:Achieving a faster, better hospital in five days--emergency department, door-to-balloon time, operating room, medical imaging, lab, nursing unit, clinical staff, pharmacy, order accuracy, diagnosis, ICULean for accelerated patient flowReducing medical errors with Six SigmaCreating a more profitable hospital in five days by reducing denied, rejected, and appealed claimsSix Sigma for hospitalsExcel power tools for Lean Six Sigmaldentifying improvement projects through data mining and analysisSustaining improvement using control chartsLaser-focused process innovationStatistical tools for Lean Six SigmaImplementing Lean Six Sigma

### **Book Information**

Paperback: 368 pages

Publisher: McGraw-Hill Education; 1 edition (March 3, 2011)

Language: English

ISBN-10: 0071753257

ISBN-13: 978-0071753258

Product Dimensions: 6 x 0.8 x 9 inches

Shipping Weight: 12.8 ounces (View shipping rates and policies)

Average Customer Review: 4.3 out of 5 stars Â See all reviews (32 customer reviews)

Best Sellers Rank: #210,180 in Books (See Top 100 in Books) #46 in Books > Business & Money

> Management & Leadership > Quality Control & Management > Six Sigma #90 inA Books >

Business & Money > Management & Leadership > Quality Control & Management > Total Quality

Management #126 in Books > Medical Books > Administration & Medicine Economics > Health

Policy

# **Customer Reviews**

This book is reasonable and a quick overview, but my no means an extensive or indepth analysis of the process or how to execute Lean Six Sigma. Ok for beginners, but you will need another book for a more details and to walk you through the process.

More so as a sales pitch for QI macros and brief outlook of lean six sigma. will recommend to managers with no prior experience with lean six sigma for a narrative overview

This is an excellent book for anyone interested in applying lean six sigma to a healthcare environment. Jay focuses on tools that are fast to learn and immediately applied. Supported by case studies along with a number of interesting industry statistics.

It was not what I was looking for. I needed something more solid in its theories and this is more like a how to step by step. And if you know six sigma at all, you know that you need more than that for the board to buy it. In any case there are far better books o better yet invest in the yellow belt like I did. It is wort the money.

An awful lot about how to use the author's software. This also makes the book more tool-focused than I think a healthcare book on this subject needs to be. There are a lot of statistical data showing how seriously broken the USA's healthcare system is, but not enough showing actual improvement results within a given facility.

Some good info -- if you're the CEO and can actually change things in the hospital --interspersed with way too many f plugs for SaaS solution by the book's author. A lot of the material could have been explained without trying to force you to lease it.

See comments in the headline:) very good extrapolation of Toyota's TPS on to the medical field. Recommend it to healthcare managers.

This book is a major disappointment - more of an advertisement for QI Macros. Each chapter is a repeat of three tools - Fishbone, control chart and pareto chart. If you are going to get below a 1% defect rate, you better know something more than that!

#### Download to continue reading...

Lean Six Sigma for Hospitals: Simple Steps to Fast, Affordable, and Flawless Healthcare Lean Six Sigma: and Lean QuickStart Guides - Lean Six Sigma QuickStart Guide and Lean QuickStart Guide (Lean Six Sigma For Service, Lean Manufacturing) LEAN: Lean Tools - 5S (Lean, Lean Manufacturing, Lean Six Sigma, Lean 5S, Lean StartUp, Lean Enterprise) (LEAN BIBLE Book 3) Lean Six Sigma: The Ultimate Guide To Lean Six Sigma With Tools For Improving Quality And Speed! (Lean, Six Sigma, Quality Control) Lean Six Sigma: The Ultimate Beginners Guide - Learn Everything You Need To Know About Six Sigma And Boost Your Productivity! (Lean, Six Sigma, Quality Control) LEAN: Lean Bible - Six Sigma & 5S - 3 Manuscripts + 1 BONUS BOOK (Lean Thinking, Lean Production, Lean Manufacturing, Lean Startup, Kaizen) Lean: QuickStart Guide -The Simplified Beginner's Guide To Lean (Lean, Lean Manufacturing, Lean Six Sigma, Lean Enterprise) Lean Six Sigma: Value Stream Mapping: Simplified Beginner's Guide to Eliminating Waste and Adding Value with Lean (Lean, Six Sigma, Quick Start Beginner's Guide, Quality Control) A Lean Guide to Transforming Healthcare: How to Implement Lean Principles in Hospitals, Medical Offices, Clinics, and Other Healthcare Organizations Lean Six Sigma for Service: How to Use Lean Speed and Six Sigma Quality to Improve Services and Transactions Lean Six Sigma For Beginners, A Quick-Start Beginner's Guide To Lean Six Sigma! - Lean Six Sigma For Beginners: A Quickstart Beginner's Guide To Lean Six Sigma Lean Six Sigma: Combining Six Sigma Quality with Lean Production Speed Lean Six Sigma QuickStart Guide: A Simplified Beginner's Guide to Lean Six Sigma Lean Six Sigma QuickStart Guide: The Simplified Beginner's Guide to Lean Six Sigma Practical Lean Six Sigma for Healthcare (with Links to over 30 Excel Worksheets): Using the A3 and Lean Thinking to Improve Operational Performance in ... Clinics, and Physician Group Practices Six Sigma for Financial Services: How Leading Companies Are Driving Results Using Lean, Six Sigma, and Process Management Healthcare Made Easy: Answers to All of Your Healthcare Questions under the Affordable Care Act Six Sigma for Managers: 24 Lessons to Understand and Apply Six Sigma Principles in Any Organization (The McGraw-Hill Professional Education Series) The Six Sigma Project Planner: A Step-by-Step Guide to Leading a Six Sigma Project Through DMAIC

**Dmca**